

# NOELENE ANNE JORGENSEN

LINKSIDE, PORT ELIZABETH, SOUTH AFRICA

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## Core capabilities

Improve cross industry operations efficiency & effectiveness through business-aligned systems and process integration across the value chain with a focus on:



In addition to core expertise in the above capabilities across industries, I have unique specialist capability in:

**Production management and pollution prevention**

**My focus & unique value proposition is on building strong organizational capability in an integrated way for each of these areas of focus. This includes People, Process & Systems alignment for the successful achievement of Quality Management, Food Safety, Energy Management, Environmental, Pollution Prevention & Health & Safety objectives.**

## Vision

Leverage critical skills & experience in environmental & quality management sciences to 'make a difference' within our community through sustainable business practices. Ensuring and promoting responsible development & business growth, while preserving and enhancing our planet for future generations.

## Value Proposition

Over a period of 30 + years, I have gained skills and practical experience in a wide variety of complimentary, yet diverse disciplines that together, offer a unique set of capabilities (e.g. integration capability) to a prospective employer or client.

My core value proposition is the ability to effectively integrate systems which lead to enhanced efficiency and effectiveness, through effective controls & management practices. My approach is business aligned with a focus on improving profitability and creating opportunities for further sustainable growth.

Linked to the core capabilities, I have the following specific experiences, skills and or qualifications:

- ISO 9001, 14001, 22000 and OHSAS 18001 (Lead Auditor)
- ISO 50001 Energy Management Systems
- Diploma in Packaging Technology

## **Key Achievements**

- Reduced Carbon Footprint at Keypak through analysis and change of fuel source and usage
- Reduced cost of energy, through improved efficiency and optimal use of power and fuel supply
- Evaluated leading technologies in Printing, Packaging and Corrugated Manufacturing industries to assist with responsible development, leading to continuous improvement, through exposure to International Trade Shows, TAPPI membership and technical support
- Analysis of and assisted in development of alternative food safe, packaging materials for refrigerated products
- Established Corrugated Process and Quality control laboratory, QC parameters from incoming materials to final product inspection
- Supplier Development – identified and mentored emerging supplier to satisfy GMP and Food Safety requirements
- Establishment of Community Waste Buy-Back Centre, leading to community environmental education & sustainability
- Introduced use of potentially hazardous, energy, carbon, aluminium rich waste materials as fuel and raw material replacement in Cement manufacture, with no negative impact on quality after significant laboratory and plant trials and DEAT, Air Pollution approval
- Leading success in Aluminium smelter waste used in Cement manufacture
- Successfully implemented and managed a number of waste-to-energy and waste-to-raw material use, leading to WIN-WIN-WIN relationship for my company – the waste generators – ultimately the environment
- Participated at National Government level in Tyre recycling process in South Africa, Representing Tyre Derived fuel users
- Successfully implemented ISO 9001 at PPC Cement, also Integrated Quality, Environmental and Occupational Safety & Health Systems in to one cohesive, Integrated Management System
- Drafted Quality Unit Standards for Cement Manufacture
- Successfully implemented ISO 22000 at Keypak, also Integrated Quality, Food Safety, Environmental and Occupational Safety & Health Systems in to one cohesive, Integrated Management System

I am a proven leader who has the ability to form cohesive self-directed high performance work teams and have enjoyed the respect of my subordinates.

I have effectively served Rotary at club and district level in Membership and Youth Portfolios, as well as Club President for a number of terms.

## Experience

**Risk Manager (Quality, Environment, OH&S, Food Safety)** ▪ Feb 2003 – Apr 2016  
Keypak ▪ North End, Port Elizabeth

- Managing Production Quality, Process Control and Laboratory Departments
- Quality, Environmental and Food Safety Assurance
- Quality, Environment, Safety & Health and Food Safety Customer Liaison
- Implementation, integration, maintenance and management of ISO 9001 system
- Implementation, integration, maintenance and management of ISO 22000 system (ISO 9001 & HACCP)
- Implementation, integration, maintenance and management of Environmental Management system towards ISO 14001 compliance
- Implementation, integration, maintenance and management of Occupational Health & Safety Management system towards OHSAS 18001 compliance
- Internal and Supplier Audits
- Internal Training in Principles of Quality, Food Safety, HACCP, Safety & Health, Environmental Management
- Internal Auditor Training
- Implementing & monitoring energy saving programs within the organization
- Managed Board Game and Puzzles division of Keypak (Pty) Ltd, from development to production, including ensuring compliance to EU Toy Safety Standards
- Managed Ethical Audit compliance and processes

## Experience

**Group Manager Secondary Materials; Quality Assurance Manager** ▪ Jul 1989 – Feb 2003  
PPC Cement ▪ Deal Party, Port Elizabeth & Head Office, Johannesburg

- Source alternative raw materials and fuels for the PPC group (manufacture of cement and lime), ensuring no compromise in quality and significant cost savings for group, reduction in use of fossil fuels and non-renewable resources
- Implementation of ISO 9001 systems, integration of quality, environmental and safety & health systems
- Implementation of electronic document and data systems
- Responsible for quality and process control, cement manufacture, including Limestone and Gypsum mining quality control
- Investigation of customer complaints, cement and concrete
- Technical customer support
- Internal and Supplier Auditing
- Conducting Joint Audit Protocol audits for the PPC Group as a member of the JAP Team
- Identifying and Implementing Best Practices within the Group

## Skills

- Quality, Environmental, Safety & Health, Food Safety Awareness Training
- Quality, Environmental, Safety & Health, Food Safety Auditing Training
- Auditing (Lead Auditor: ISO 9001, 14001, 22000, OHSAS 18001)
  - Internal Auditing
  - Supplier Auditing
  - 3<sup>rd</sup> Party Audits
- Production and Quality Management

- Energy Management
- Strategic Planning
- Project Management
- Staff / People Development / Mentor
- Supplier Development
- Customer Technical support and liaison
- Implementation and Integration of Quality, Environment, Food Safety and Safety & Health Systems
- Implementation of electronic document and data systems

## **Education**

Institute of Packaging SA

2013 ▪ Diploma in Packaging Technology

Rhodes University

1988 ▪ HDE Higher Diploma in Education Post-grad (Mathematics, General Science, Physical Science and Religious Education)

University of Port Elizabeth

1987 ▪ BSc (Chemistry, Mathematics)

## **Awards**

- Student Gold Pack Awards – Finalist 2011
- Student Gold Pack Awards – Judges Special Award Consol (The Only entrant to have researched the full life-cycle impact of the packaging solution proposed taking full consideration of cradle to cradle environmental impacts)

## **Auditing**

Lead Auditor (Cement, Lime, Concrete, Concrete Products, Printing & Packaging)

Conducted and managed 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> Party Audits.

PPC Group Joint Audit Protocol (JAP) Audits is a multidisciplinary team, auditing across all applicable standards, resulting in the implementation of Best Practice across the PPC Group of companies

- ISO 9001 Lead Auditor (Cement, Lime, Concrete Products, Printing & Packaging)
- ISO 14001 Lead Auditor, Environmental Management
- OHSAS 18001 Lead Auditor, Occupational Health & Safety
- ISO 22000 / WFSO Lead Auditor, Food Safety Printing & Packaging Industry Sectors
- Implementation, Integration, Management and Maintenance of Quality, Environmental, Health & Safety and Energy Management Systems, Including Integrated Audits

## **Organisations**

Institute of Packaging SA (IPSA)

- Graduate Member, Mentor – Membership no. 201310385

Concrete Society of Southern Africa (CSSA)

- Chairman, Secretary and Elected Member of Council

South African Tyre and Rubber Recycling Process (SATRP)

- Represented Tyre Derived Fuel users at National Level

- Liaison for Tyre manufacturer (Goodyear) at National Level

#### Rotary International

- District 9320 – District Membership Committee (2009-11)
- Rotary Club of PE South – Club President (2012-13), Service Director Youth, Projects (2011-15)
- Rotary Club of PE Sunrise – Club President (2007-08, 2009-10), Secretary, Service Director
- School Governing Body (SGB) : Collegiate Junior School – Building Projects committee chair / building projects coordinator (2006-09)

Institute of Waste Management – Membership no. 0197106

### References

Keypak (Pty) Ltd, Port Elizabeth, South Africa, Tel: +27(0)41 3743382

- Amanda Ferreira (HR Manager); Gary Jorgensen (Director)

PPC Cement, Cape Town, South Africa, Tel: +27(0)21 550 2189

- Mark Jones (QA Specialist); Mobile: +27 83 679 0027

Rotary Club of Port Elizabeth South

- Roux Wentzel (pp of Rotary Club of PE South)  
Tel: +27(0)414661616; Mobile: +27 83 261 7762

Institute of Packaging SA

- Roger Cary-Smith (Chairman IPSA East Cape Region)  
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