



Mathibe Ethel Nobantu

Quality Assurance Technologist

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Work Experience

Nampak Quality Assurance Technologist

2017-2024

Key Functions

- Led Governance Audits to enforce procedures
- Managed 3 Quality Control Laboratory Operations ensuring products met specifications and customer satisfaction
- Provided training on SPC for accurate product measurement and Analysis of Quality trends, while maintaining adherence to quality plans
- Initiated Supplier audits and revitalized Customer visits in collaboration with Sales Team
- Upheld FSSC standards, minimised waste, and maximised product integrity and customer satisfaction through governance audits.
- Proactively reported deviations and monitored out-of-specification trends.
- Performed precise gauge verifications and instrument calibration
- Maintained compliance with FSSC 22000, Quality and Environmental Management Systems.
- Conducted detailed glass inspections, GMP, Hygiene and allergen audits
- Partnered with Research and Development for trials and testing of new materials, designs, and artwork.
- I was a key contributor to resolving customer complaints and providing prompt feedback.
- Administered employee time tracking and scheduling on Kronos for Quality assurance Representatives

I am a seasoned Quality Assurance Technologist with strong communication, teamwork, and leadership skills. Skilled at thriving under pressure with a people-focused approach that strengthens decision making and cognitive abilities. I am on the lookout for a stimulating role within a forward-thinking organization that will leverage my existing competencies and foster continued growth in both my personal and professional spheres.

Skills

- Quality Assurance and Compliance
- Internal Auditing ISO 9001 & 22000
- FSSC 22000 Auditing and Implementation
- Inventory Management
- 5S and GMPs
- Product Handling Knowledge
- Risk Assessment
- Noncompliance Investigation
- Product Inspection
- Food Safety and Hygiene
- Verification and Measuring
- Handling Reworks

Awards

The Best Supplier of the Year
January 2024 | Tigerbrands

Attributes

- Effective Communication
- Time Management
- Interpersonal skills
- Conflict Resolution
- Strategist
- Willing to learn
- Risk Assessment
- Organizing and Planning
- Flexibility
- Believes in teamwork
- Able to follow instructions

Qualifications
Advanced diploma in Packaging Technology
Internal Auditor ISO 9001
Internal Auditor ISO 22000
Auditing and Implementation FSSC 22000
Leading and Managing Workplace
NTC 3 in Electrical and Electronics Trade

“I have acquired comprehensive understanding of end-to-end processes through cross-funtional expirience in Printing and Coating ,and Logistics (Inbound/Outbound) “

Nampak Quality Assurance Foreman	Key Functions	2011-2017
	<ul style="list-style-type: none">• Utilized Kronos for efficient management of QA Representatives timekeeping.• Conducted inventory control through JDE and QlikView, identifying and addressing expired and obsolete stock.• Coordinated weekly shift scheduling, leave, and overtime to optimize team productivity.• Investigated and resolved customer complaints ensuring standards of service.• Delivered comprehensive training to QA Representatives on ISO 9001, FSSC 22000 standards, JDE usage and Barcode system	
Nampak Quality Assurance Foreman	Key Functions	Feb to Dec 2012
	<ul style="list-style-type: none">• Developed and implemented efficient document control procedure to streamline workflow• Systematically organized and maintained documents using Q-Pulse for easy access.• Diligently tracked document versions, ensuring edits and updates were accurately recorded.• Proactively communicated with stakeholders to generate awareness of current documents versions and facilitated retrieval of achieved versions.• Provided comprehensive support during internal and external audits by supporting precise documentation.	

References

Shirley Simon
Systems Manager
Phone: 073649469

Phoebe Nhlapo
QA Manager
Phone: 0842932196